

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF CANADIAN NIAGARA POWER INC.

Canadian Niagara Power Inc. has applied to increase its electricity distribution rates effective January 1, 2024.

Learn more. Have your say.

Canadian Niagara Power Inc. has applied to the Ontario Energy Board to increase its electricity distribution rates effective January 1, 2024. If the application is approved as filed, a typical residential customer and a typical general service customer of Canadian Niagara Power Inc. would see the following increase:

Rate Class	Monthly Bill Impact
Residential 750kWh	\$3.60 per month
General Service less than 50kW	\$10.43 per month

The requested rate increase is set using an OEB-approved formula which is tied to inflation and other factors intended to promote efficiency.

Canadian Niagara Power Inc. has also applied to recover the costs (and carrying charges) related to the damage caused to its distribution system by a windstorm. Canadian Niagara Power Inc. is proposing to recover these costs from customers over a 12-month period. The above-noted bill impacts include this request.

Please review the application for the complete list of approvals requested and to determine whether you will be affected by the changes proposed in the application.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Canadian Niagara Power's application. During the hearing, we will question Canadian Niagara Power on the case. We will also hear questions and arguments from individuals that have registered to participate (called intervenors). At the end of this hearing, the OEB will decide whether to approve the application.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Canadian Niagara Power's application on the OEB's website now
- You can file a letter with your comments, which will be considered during the hearing
- You can become an intervenor. As an intervenor you can ask questions about Canadian Niagara Power's application and make arguments on whether the OEB should approve Canadian Niagara Power's request. Apply by **September 23, 2023** or the hearing will go ahead without you and you will not receive any further notice of the proceeding
- At the end of the process, review the OEB's decision and its reasons on our website

LEARN MORE

Our file number for this case is **EB-2023-0009**. To learn more about this hearing, including how to file a letter with your comments or become an intervenor, or to access any documents related to this case, please enter the file number **EB-2023-0009** on the OEB website:

www.oeb.ca/participate. You can also phone our Public Information Centre at 1-877-632-2727 with any questions.

FORM OF HEARING

There are three types of OEB hearings – oral, electronic and written. The OEB intends to proceed by way of a written hearing in this case. If you have a preference with respect to the format of the hearing, you can write to the OEB to explain why by September 18, 2023.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15 Schedule B.



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