

# Ontario Electricity Rebate

The Ontario Electricity Rebate (“OER”) provides eligible customers with a 17% reduction on the amount of their bill before HST (**O. Reg 363/16**).

The following customers are **automatically eligible** for the OER and **do not need to complete the self-declaration form**:

- Residential and Small Commercial customers (billed under a Residential or General Service Energy rate class) using less than 50 kW.
- Commercial accounts that are greater than 50 kW but use less than 250,000 kWh annually.

## Changes to OER Eligibility Requirements:

If your account is not already automatically eligible as outlined above, please review the following expanded eligibility requirements.

Effective July 1, 2022 (**O. Reg. 216/22**), the OER eligibility criteria will be expanded to capture three additional types of customer accounts:

### 1. A “common element” of an eligible multi-unit complex

Accounts that are at least partly in relation to any common elements of a multi-unit complex and that exceed the demand and use thresholds will qualify, as long as the complex is predominantly residential (specifically, the complex must contain at least two “qualifying units”, and at least 50% of the units in the complex must be qualifying units).

## 2. Retirement residences

The amendments add retirement residences to the list of eligible accounts. These are multi-unit complexes (other than long-term care homes, which were already eligible) where at least 50% of the units are occupied or intended to be occupied as a permanent residence by people aged 65 or older (who are not related to the operator of the complex), and where at least six people aged 65 or older live.

## 3. Mobile home parks

Mobile home parks, as defined in the Residential Tenancies Act, 2006, are also added to the list of eligible accounts. Trailer parks (such as facilities for seasonal use rather than permanent residence) continue to be excluded.

The following customers are **eligible** for the OER but **need to complete the self-declaration form** in order to receive the rebate:

Commercial customers (billed under a General Service Demand or Sub-transmission rate class) who:

1. have a demand for electricity greater than 50kW,
2. use more than 250,000 kWh a year, and
3. fall under one of the following eligibility criteria:
  - Farming Business
  - Long-term care home, other than an account that is also in respect of a hospital
  - Multi-unit complexes that are predominantly residential, such as condominium and apartment buildings

- Common elements in multi-unit complexes that are predominantly residential (as of July 1, 2022) Retirement residence (as of July 1, 2022)
- Mobile home park (as of July 1, 2022)

In order to receive the OER, customers who qualify under the expanded eligibility requirements will need to submit a one-time notice to attest to their eligibility. Please complete either the online **OER Self-Declaration Form** or remit a completed **PDF copy** via email to [**Enter our customer service email**]. Customers are encouraged to submit the form in advance of July 1, 2022 to not miss out on the OER for any period of time.

**Note:** Some customers with accounts for common areas, retirement residences or mobile home parks may currently be receiving the OER under the legacy exemption set out in section 1.2 of the General Regulation, because they had been receiving the 8% Ontario Rebate for Electricity Consumer's (OREC). Those customers will need to submit an OER Self-Declaration Form before the legacy exemption expires on October 31, 2022 to avoid any interruption in receiving OER.