

Service Request - New Service, Upgrade, Repairs, Panel Change

ALL WORK (SPOT NEW, UPGRADE, REPAIRS, PANEL CHANGE) WILL REQUIRE ESA APPROVAL AND THE CNPI ELECTRICAL CONNECTION/RECONNECTION WAIVER PRIOR TO SCHEDULING THE CONNECTION/RECONNECTION.

To expedite your service request, please complete all applicable sections of this form and email it, along with supporting documentation, to **customer.service@cnpower.com**. CNPI reserves the right to require advance payment before work begins. The municipal address must be clearly visible at the premise prior to connection; failure to display the address may result in processing delays.

Service Spot - New Service

Service Address (lot #): _____

What is the new service feeding: _____

Preferred Location: _____

Service Size: AMPS: _____ Volts: _____

Single Phase: _____ 3-Phase: _____

Overhead Service: _____ Underground Service: _____

Other information: _____

Electrician Name: _____ Company Name: _____

Email _____ Phone # _____

Contractor/Builder Name: _____

Email _____ Phone # _____

Customer Name: _____

Email _____ Phone # _____

AFTER Connection, who is responsible for paying the monthly billing?

Electrician: _____ Contractor/Builder: _____ Customer: _____

Existing CNPI Customer Account# _____

New customers must apply for service here; [Residential Customer | Canadian Niagara Power](#)

Service Spot - Upgrade, Panel Change, Repairs

Service Address (lot #): _____

Work being Performed: _____

Preferred Location: _____

Service Size: AMPS: _____ **Volts:** _____

Single Phase: _____ **3-Phase:** _____

Overhead Service: _____ **Underground Service:** _____

Who will be performing work:

Electrician Name: _____ **Company Name:** _____

Email _____ **Phone #** _____

Customer Name: _____

Email _____ **Phone #** _____

Underground Locates: Work requiring locates should be obtained by contacting Ontario One Call 1-800-400-2255 or www.ontarioonecall.ca.

CALL BEFORE YOU DIG