



**CANADIAN
NIAGARA POWER**

Important Notice for Canadian Niagara Power Customers

As Canadian Niagara Power prepares residential and small general service customers to transition to Time-of-Use billing, it is necessary to make changes to bill periods and invoice dates. You will notice that your electrical invoice may arrive earlier in December than expected and that you are now billed for a calendar month. This will become your regular schedule. What does this mean to you?

- You will be billed for electricity used for the full previous month;
- You may experience shorter or longer periods between bills during this transition;
- Payment due dates may be closer together this month, if this poses a difficulty for making payment we ask that you contact our Customer Service office;
- Consistent billing periods moving forward.

We thank you for your understanding during this transition. We will continue to provide updates as Time-of-Use billing approaches in spring, 2012.

Please see our new website at www.cnpower.com for more information on this and other initiatives.