

# *Eastern Ontario Power*

A **FORTIS** ONTARIO  
*Company*

August 15, 2003  
(Update: 3:00 p.m.)

## ***INFORMATION BULLETIN***

Electricity utilities were provided an update today at 1:30 p.m. by the Independent Electricity Market Operator (IMO) and Hydro One Networks.

At present, approximately 58% of the province's load demand is being met. This is expected to increase over the next few days. During this time customers may experience rotational power outages. The IMO has indicated that these outages, when they occur, will be on average 2 hours in length. The MO will be providing periodic updates concerning the status of the electricity network.

Hydro One has also confirmed that the transmission grid, currently, is fully operational. The main challenge over the next 2 – 4 days will be the return of required generation to meet existing demand. The IMO also indicates that they anticipate the complete restoration of the system could take well into next week.

All customers are strongly urged to reduce their power usage for the next 24 – 48 hours by disconnecting all non-essential equipment. Eastern Ontario Power would like to thank all of its customers for their patience during this difficult period.

For inquiries, please contact:  
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